

Appendix J**Cumulative Statistics on Complaints, Notification of Summons and Successful Prosecutions**

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
Environmental complaints	27 November 2020 (Referred by the Contractor on 2 December 2020)	<p>Environmental Complaint No: EC-038-CKRKTW20201127_01_C067</p> <p><u>Details of Complaint</u></p> <p>Complaint (ref.: CKRKTW20201127_01_C067) was received by Gammon Construction Limited on 27 November 2020 and referred it on 2 December 2020. The complaint related to the air concern was detailed as follows:</p> <ul style="list-style-type: none"> - No cover was found on the stockpile. <p><u>Details of Investigation and findings</u></p> <p>As reported by the Contractor, stockpile at Kai Tak was kept operating for loading and unloading of dust material. Therefore, some routine mitigation measures for dust suppression at the stockpile in Kai Tak were implemented by the Contractor.</p> <p>To monitor the air quality impact from the construction works, regular EM&A monitoring and additional environmental monitoring at Grand Waterfront were conducted on 19 and 25 November 2020.</p> <p>No non-compliance was recorded based on the monitoring data of air quality at the EM&A station and additional monitoring station at Grand Waterfront.</p> <p>Regular site inspections were conducted by ET on 25 November and 4 December 2020, no adverse observation for the stockpile was recorded during the site inspection.</p> <p>To conclude, proper mitigation measure for dust suppression at the stockpile had already conducted by the Contractor for dust suppression.</p>	Closed	2	39
	2 and 4 December 2020 (Referred by the Contractor on 8 and 9 December 2020)	<p>Environmental Complaint No: EC-039-CKRKTW20201203_01_C068 & CKRKTW20201208_01_C069</p> <p><u>Details of Complaint</u></p> <p>Same Complaints (ref.: CKRKTW20201203_01_C068 and CKRKTW20201208_01_C069) were received by Gammon Construction Limited and 1823 Government Hotline on 2 and 4 December 2020 and referred by Gammon Construction Limited on 8 and 9 December 2020 respectively. The complaint related to the air and noise concern was detailed as follows:</p> <ul style="list-style-type: none"> - 本人為翔龍灣居民，現投訴九龍城碼頭對出啟德區隧道地盤（海面地盤）於夜更及假日經常發出噪音影響居民。於夜更則發出嗚嗚聲響，公眾假期星期日日間則經常發出工作聲響及燒野臭味。請盡快跟進、要求回覆。 <p><u>Details of Investigation and findings</u></p> <p>As the complaint was received by the Gammon Construction Limited and 1823 Government Hotline notified that the noise problem happened at the nighttime and public holiday from marine platform, therefore, the works conducted from 29 November 2020 to 2 December 2020 during the restricted hours</p>	Closed		

	Date received	Subject	Status	Total no. received in this month	Total no. received since project commencement
		<p>will be investigated.</p> <p>As reported by the Contractor, no opening burning was conducted at all construction area. The construction activities at marine platform conducted during the restricted hours from 29 November 2020 to 2 December 2020, which were:</p> <p>29 November 2020</p> <p><u>From 7:00 to 8:00</u></p> <ul style="list-style-type: none"> No work conducted <p><u>From 8:00 to 18:00</u></p> <ul style="list-style-type: none"> Rebar erection Welding Water Pumping <p><u>From 18:00 to 23:00</u></p> <ul style="list-style-type: none"> No work conducted <p>From 30 November to 2 December 2020</p> <p><u>From 19:00 to 23:00</u></p> <ul style="list-style-type: none"> Formwork erection Welding Water Pumping <p>Valid Construction Noise Permit (CNP no.: GW-RE0989-20) had been granted from EPD to cover the operation time of powered mechanical equipment (hereinafter PME) during the restricted hours by different group and conditions.</p> <p>As reported by the Contractor, some PMEs were used for tunnel construction works at site during the restricted hours.</p> <p>From the results of the compliance check, no non-compliance was found under the conditions in the granted CNP. Besides, operated mobile crane also obtained the Quality Powered Mechanical Equipment Label (QPME) showing a Sound Power level of $\leq 104\text{dB(A)}$.</p> <p>It is considered that the noise mitigation measures had been implemented properly by the Contractor to comply with the terms and condition under the valid CNP during the works conducted during the restricted hours. Besides, no non-compliance was found on the compliance check with PME list based on the Contractor's information.</p>			
Notification of summons	--	--	--	0	0
Successful prosecutions	--	--	--	0	0